IMPORTANT SAFETY INFORMATION

Date: 09/28/15
To: C30HDG-C30HDGWR Series Concrete Pump Owners
From: Multiquip Product Department
Subject: Fuse Box Mounting Orientation Modification — MANDATORY UPDATE

Dear Multiquip Customer,

Our records indicate that your company purchased one or more C30HDG-C30HDGWR Series Concrete Pumps. Multiquip is alerting the owners of C30HDG-C30HDGWR concrete pumps of updates required to the pump. Some C30HDG and C30HDGWR units may have been shipped with the fuse box incorrectly installed upside down which allows water to be trapped inside the cover causing an electrical system shortage.

The accompanying bulletin lists the problems and explains the actions required to correct these problems.

Failure to perform this inspection may result in:

Electrical system shortage.

If this concrete pump has been resold, please forward this bulletin to the new owner.

Your prompt attention to this matter is appreciated. If you have questions, please contact the Multiquip Technical Support Department at 800-478-1244 or techsupport@multiquip.com.

WARRANTY INFORMATION

Campaign: Reference No. PCH20150924

Option 1: To expedite warranty reimbursement, submit warranty claims online with Multiquip’s E-Warranty application. Contact the Multiquip Warranty Department for username and password.

Option 2: Fill out the enclosed Application for Warranty Consideration form and fax to the MQ Warranty Department.

Labor Allowance: 10 minutes total flat rate for all modifications.
Application for Warranty Consideration
Your WO Ref #

NOTE: THIS IS NOT A WARRANTY APPROVAL until otherwise specified.

Account No. Unit Model # Purchase Date:

Dealer Name: Serial # Resale Date/in Service Date:

Address: Hours Meter Reading: Date of Failure:

City/State/Zip: Engine Model # Date of Repair:

Contact: Engine Serial # Date of Claim:

Phone # Fax # Email:

<table>
<thead>
<tr>
<th>Qty / Hrs</th>
<th>Part Numbers</th>
<th>Item Description</th>
<th>Invoice or Packing List # On Replacement</th>
<th>Net Each</th>
<th>Extended Amount</th>
</tr>
</thead>
</table>

| PRIMARY FAILED PART — List the defective part replaced (the part that caused the warrantable failure) |

| ALL OTHER PARTS— List all other parts used to complete the repair |

Travel Time (allowed on Power Equipment only): Jobsite Address:

Millage:

Freight:

Total $

NOTE: Labor is subject for consideration by MQ approval.

<table>
<thead>
<tr>
<th>FSM Approval Ref # (If assigned by Field Service Mgr.)</th>
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</thead>
<tbody>
<tr>
<td>Labor 10 min</td>
</tr>
<tr>
<td>Parts</td>
</tr>
<tr>
<td>Misc.</td>
</tr>
</tbody>
</table>

(Detailed) Reason for Warranty Claim

Problem/Cause:

Remedy/Notes:

PLEASE NOTE: DEFECTIVE PARTS "MUST" BE KEPT FOR 90-DAYS. PHOTOS MAY BE REQUESTED OR DEFECTIVE ITEM(S) FOR MULTIQUIP REVIEW AND RESOLUTION OF CLAIM. Please “Do Not” return defective item(s) to Multiquip “only” upon Multiquip request and provided return reference # …

***On-line Warranty Application is also available; please contact MQ Warranty Department to obtain access***
### Details

**Problem:**
Some C30HDG and C30HDGWR units may have been shipped with the fuse box incorrectly installed upside down which allows water to be trapped inside the cover causing an electrical system shortage.

**Solution:**
Remove the two 10mm nuts, lock washers, and flat washers and reverse/flip over the fuse box to the correct position.
1. Place the concrete pump in a clean work area, free of dirt and debris with secure level ground where it will not slip or slide.

2. Release the latches (Figure 2) on the engine housing and pull the housing back.

3. Disconnect the negative cable (BLACK) from the negative terminal on the battery.

4. Locate the fuse box in the middle of the unit (Figure 3) and check its mounting orientation. Incorrect fuse box mounting (Figure 4) will have the fuse diagram facing towards the ground.

5. If incorrectly mounted, use a 10mm socket to remove the two 10mm nuts, lock washers, and flat washers as shown in Figure 4.

6. Orientate the fuse box (Figure 5) with the fuse diagram facing upwards. Secure the fuse box using the two 10mm nuts, lock washers, and flat washers.

7. Reconnect the negative cable (BLACK) to the negative terminal on the battery.

8. Close the engine housing and secure with the latches.

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**Figure 2. Engine Housing Lifting**

**Figure 3. Incorrect Fuse Box Mounting**

**Figure 4. Fuse Box Mounting Hardware Removal**

**Figure 5. Correct Fuse Box Mounting**
HERE’S HOW TO GET HELP
PLEASE HAVE THE MODEL AND SERIAL NUMBER ON-HAND WHEN CALLING

UNITED STATES

Multiquip Corporate Office
18910 Wilmington Ave.
Carson, CA 90746
Contact: mq@multiquip.com
Tel. (800) 421-1244
Fax (310) 537-3927

MQ Parts Department
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310-537-3700
Fax: 800-672-7877
Fax: 310-637-3284

Service Department
800-421-1244
310-537-3700
Fax: 310-537-4259

Technical Assistance
800-478-1244
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