Service Bulletin

DCA25USI2 Metal Shim Installation

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<td>Power Solutions</td>
<td>08/21/12</td>
<td>GSP20120817</td>
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**Bulletin Type**

- [X] Mandatory
- [ ] Information Only
- [ ] Recommended Change

**Models/Series Affected:**

- DCA25USI2
- S/N 8104240-8104314

**Details**

**Problem:**

The generator base metal stopper plates were welded with too much clearance and may cause excessive movement of the generator during transportation.

**Solution:**

Install additional metal shim to reduce clearance.

**Parts Information**

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<td>DCA25USI2SHIM</td>
<td>Metal Shim</td>
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Figure 1. Metal Shim
PROCEDURE

Left Metal Stopper Plate

1. Open the left door (when facing the front of the generator) of the DCA25USI2 generator.
2. Wipe off any dust from the welded stopper plate to ensure that the metal shim will stick when installed.
3. Peel off the adhesive backing from the metal shim (Part No. DCA25USI2SHIM). See Figure 2.

   Figure 2. Peeling Off Adhesive Backing

4. Attach the metal shim to the left welded stopper plate (Figure 3).

   Figure 3. Attaching the Metal Shim

5. Using a screwdriver, press the shim towards welded stopper plate to make sure adhesive sticks completely. (Figure 4).

   Figure 4. Checking Adhesive

Right Metal Stopper Plate

1. Open the front door covering the control panel to gain access to the top screws on the front panel.
2. Remove the front panel by removing the 6 screws and washers that secure it in place. Set the removed hardware aside (Figure 5).

   Figure 5. Removing Front Panel

3. Repeat steps 2 to 5 of previous section to install metal shim to the right welded stopper plate.
4. Reinstall front panel with the six screws and washers.
**Warranty Information**

Campaign Reference No. 20120817

Please contact Chris Fairchild or Wendy Sanchez @ 1-800-421-1244 for warranty claim number and warranty form.

**Labor Allowance:** Flat Rate to install – 0.5 Hours.
HERE’S HOW TO GET HELP
PLEASE HAVE THE MODEL AND SERIAL NUMBER ON-HAND WHEN CALLING

UNITED STATES

Multiquip Corporate Office
18910 Wilmington Ave.
Carson, CA 90746
Contact: mq@multiquip.com
Tel. (800) 421-1244
Fax (310) 537-3927

MQ Parts Department
800-427-1244
310-537-3700

Service Department
800-421-1244
310-537-3700
Fax: 310-537-4259

Technical Assistance
800-478-1244
Fax: 310-943-2238

MEXICO

MQ Cipsa
Carr. Fed. Mexico-Puebla KM 126.5
Momoxpan, Cholula, Puebla 72760 Mexico
Contact: pmasretera@cipsa.com.mx
Tel: (52) 222-225-9900
Fax: (52) 222-285-0420

UNITED KINGDOM

Multiquip (UK) Limited Head Office
Unit 2, Northpoint Industrial Estate,
Globe Lane, Dukinfield, Cheshire SK16 4UJ
Contact: sales@multiquip.co.uk
Tel: 0161 339 2223
Fax: 0161 339 3226

CANADA

Multiquip
4110 Industriel Boul.
Laval, Quebec, Canada H7L 6V3
Contact: jmartin@multiquip.com
Tel: (450) 625-2244
Fax: (450) 625-8664

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