

IMPORTANT PRODUCT UPDATE!

Date: 05/13/21
To: MQ Power Generator Owners
From: MQ Power Product Department
Subject: Nameplate — **INSPECTION REQUIRED**



Dear Multiquip Customer,

Our records indicate that your company purchased one or more model DCA10SPXU4 generators. We are asking owners of these generators to immediately inspect the nameplate/serial tag. A limited number of generators were shipped with nameplates containing an incorrect AC generator model number.

The accompanying Service Bulletin details the inspection procedure and corrective actions that need to be taken, if required.

Failure to perform this procedure may result in:

Generator nameplate displaying incorrect model information may affect proper selection of replacement components for service and maintenance.

If these generators have been resold, please forward this bulletin to the new owner, or contact Multiquip to provide the new owner information. Multiquip will then contact the new owner.

Your prompt attention to this matter is appreciated. If you have questions, please contact the Multiquip Technical Support Department at 800-478-1244 or techsupport@multiquip.com.

PARTS ORDERING INFORMATION

YOU MUST PLACE A PARTS ORDER WITH THE MULTIQUIP PARTS DEPARTMENT TO ENSURE PROPER SHIPMENT. Upon placing the order, the required parts will be shipped to you.

- Use Multiquip's SmartEquip™ Online Parts Order System for faster service.
- Have your generator serial number(s) available when ordering to ensure the correct replacement nameplate is provided.

WARRANTY INFORMATION

Campaign: Reference No. GSP20210419

File your claim online via E-Warranty at <http://service.multiquip.com/warranty-support.html> or contact our warranty department for assistance at 800-421-1244.

Labor Allowance: 0.25 hour total flat rate for nameplate/serial tag replacement.



Service Bulletin

DCA10SPXU4 Nameplate Inspection

Product Group: Power Solutions	Date Issued: 05/13/21	Expiration Date: 05/13/22	Service Bulletin No. GSP20210419
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Models/Serial Numbers Affected:	
Model DCA10SPXU4	Serial Number Range 8710689 – 8710728

Details

Problem:
A limited number of generators have an incorrect AC generator model number displayed on the generator nameplate.

Solution:
Replace nameplate with correct AC generator model number as shown in Figure 1.

Parts Information

Item	Part No.	Description	Qty.	Remarks
1	M0511300103E-1	Serial Tag, DCA10SPXU4	1	Includes item 2
2	Supplied with Serial Tag	Rivet	4	

Figure 1. DCA10SPXU4 Nameplate Components

WORK SAFELY!

Only a qualified service technician with proper training should perform this procedure. Follow all shop safety rules while performing this procedure.

REQUIRED TOOLS

- Power drill with 3/32" drill bit
- Rivet gun (manual or pneumatic)

PREPARATION

Place the generator on secure, level ground in an area free of dirt and debris. Make sure the engine is turned **OFF**.

NAMEPLATE INSPECTION

1. Locate the generator nameplate (Figure 2A). It is found on the left side of the control panel door.
2. Inspect the generator nameplate (Figure 2B) and verify that the AC generator model number is **DFS-0140XK**.
3. If the nameplate displays an AC generator model number of **DFS-0140XK**, the nameplate **DOES NOT** need to be replaced. **No further action is required.**
4. If the nameplate displays **DFS-0190XK** for the AC generator model number, the nameplate **must be replaced**. Proceed to the next section.

NAMEPLATE REPLACEMENT

1. Using a power drill with a 3/32" drill bit (Figure 2C), drill out the 4 rivets securing the existing nameplate to the generator. Remove and discard the nameplate.
2. Using a manual or pneumatic rivet gun, secure the new nameplate (P/N M0511300103E-1) to the generator with 4 rivets. See Figure 2D.

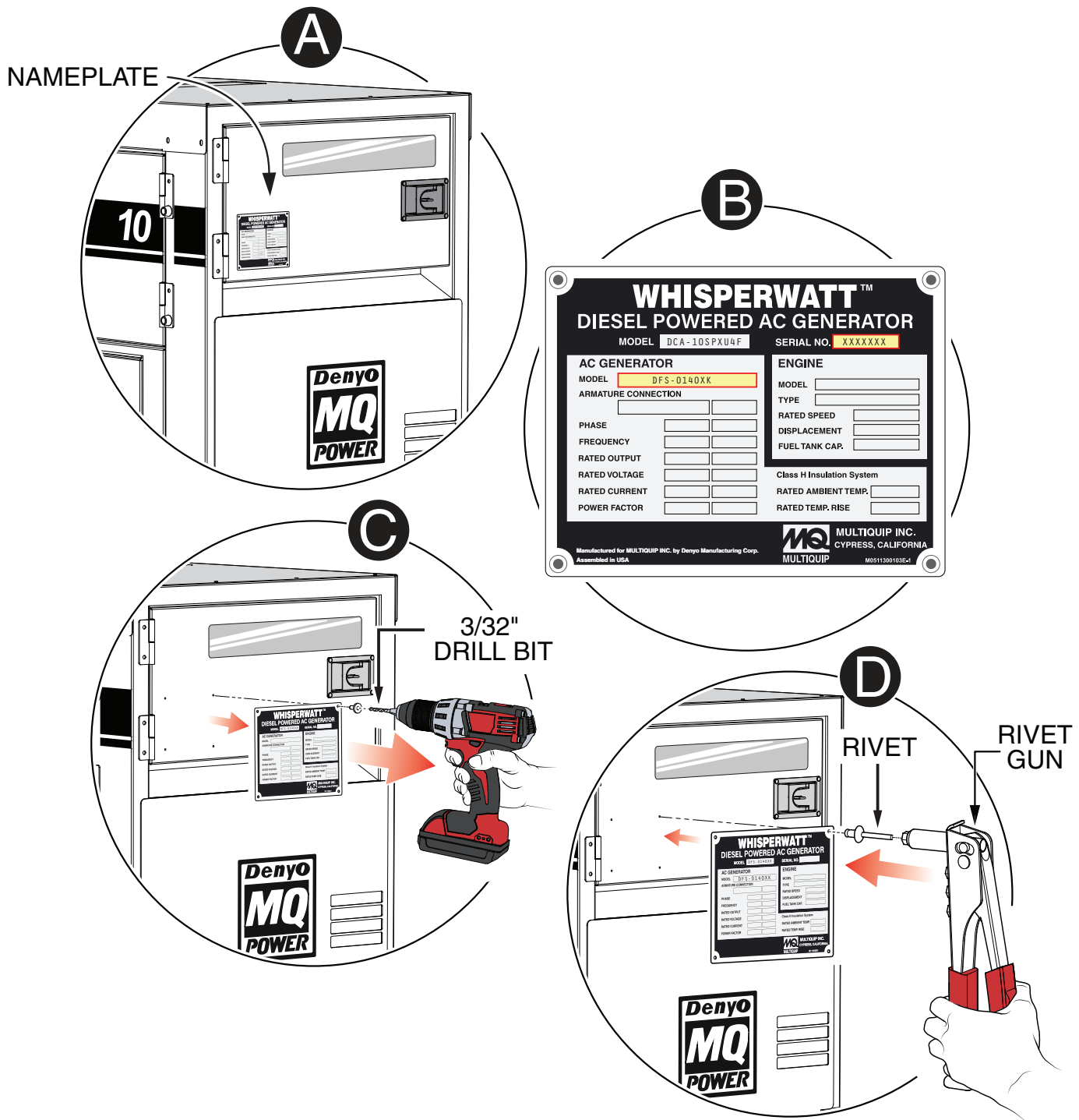


Figure 2. Nameplate Inspection and Replacement



Service Bulletin

DCA10SPXU4 Nameplate Inspection

HERE'S HOW TO GET HELP

PLEASE HAVE THE MODEL AND SERIAL
NUMBER ON-HAND WHEN CALLING

UNITED STATES

Multiquip Inc.

(310) 537- 3700
6141 Katella Avenue Suite 200
Cypress, CA 90630
E-MAIL: mq@multiquip.com
WEBSITE: www.multiquip.com

CANADA

Multiquip

(450) 625-2244
4110 Industriel Boul.
Laval, Quebec, Canada H7L 6V3
E-MAIL: infocanada@multiquip.com

UNITED KINGDOM

Multiquip (UK) Limited Head Office

0161 339 2223
Unit 2, Northpoint Industrial Estate,
Globe Lane,
Dukinfield, Cheshire SK16 4UJ
E-MAIL: sales@multiquip.co.uk

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