



Service Bulletin

DCA25USI2 Metal Shim Installation

Product Group: Power Solutions	Date Issued: 08/21/12	Service Bulletin No. GSP20120817
Bulletin Type <input checked="" type="checkbox"/> Mandatory <input type="checkbox"/> Information Only <input type="checkbox"/> Recommended Change		Models/Series Affected: DCA25USI2 S/N 8104240-8104314

Details Problem: The generator base metal stopper plates were welded with too much clearance and may cause excessive movement of the generator during transportation. Solution: Install additional metal shim to reduce clearance.

Parts Information														
	<table border="1"> <thead> <tr> <th>Item No.</th> <th>Part No.</th> <th>Description</th> <th>QTY.</th> <th>Remarks</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>DCA25USI2SHIM</td> <td>Metal Shim</td> <td>2</td> <td></td> </tr> </tbody> </table>	Item No.	Part No.	Description	QTY.	Remarks	1	DCA25USI2SHIM	Metal Shim	2				
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1	DCA25USI2SHIM	Metal Shim	2											
<p align="center">Figure 1. Metal Shim</p>														

PROCEDURE

Left Metal Stopper Plate

1. Open the left door (when facing the front of the generator) of the DCA25USI2 generator.
2. Wipe off any dust from the welded stopper plate to ensure that the metal shim will stick when installed.
3. Peel off the adhesive backing from the metal shim (Part No. DCA25USI2SHIM). See Figure 2.



Figure 2. Peeling Off Adhesive Backing

4. Attach the metal shim to the left welded stopper plate (Figure 3).



Figure 3. Attaching the Metal Shim

5. Using a screwdriver, press the shim towards welded stopper plate to make sure adhesive sticks completely. (Figure 4).



Figure 4. Checking Adhesive

Right Metal Stopper Plate

1. Open the front door covering the control panel to gain access to the top screws on the front panel.
2. Remove the front panel by removing the 6 screws and washers that secure it in place. Set the removed hardware aside (Figure 5).



Figure 5. Removing Front Panel

3. Repeat steps 2 to 5 of previous section to install metal shim to the right welded stopper plate.
4. Reinstall front panel with the six screws and washers.

Warranty Information**Campaign Reference No. 20120817**

Please contact Chris Fairchild or Wendy Sanchez @ 1-800-421-1244 for warranty claim number and warranty form.

Labor Allowance: Flat Rate to install – 0.5 Hours.



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HERE'S HOW TO GET HELP

PLEASE HAVE THE MODEL AND SERIAL
NUMBER ON-HAND WHEN CALLING

UNITED STATES

Multiquip Corporate Office

18910 Wilmington Ave. Tel. (800) 421-1244
Carson, CA 90746 Fax (310) 537-3927
Contact: mq@multiquip.com

Service Department

800-421-1244 Fax: 310-537-4259
310-537-3700

Technical Assistance

800-478-1244 Fax: 310-943-2238

MQ Parts Department

800-427-1244 Fax: 800-672-7877
310-537-3700 Fax: 310-637-3284

Warranty Department

800-421-1244 Fax: 310-943-2249
310-537-3700

MEXICO

MQ Cipsa

Carr. Fed. Mexico-Puebla KM 126.5 Tel: (52) 222-225-9900
Momoxpan, Cholula, Puebla 72760 Mexico Fax: (52) 222-285-0420
Contact: pmastretta@cipsa.com.mx

CANADA

Multiquip

4110 Industriel Boul. Tel: (450) 625-2244
Laval, Quebec, Canada H7L 6V3 Tel: (877) 963-4411
Contact: jmartin@multiquip.com Fax: (450) 625-8664

UNITED KINGDOM

Multiquip (UK) Limited Head Office

Unit 2, Northpoint Industrial Estate, Tel: 0161 339 2223
Globe Lane, Fax: 0161 339 3226
Dukinfield, Cheshire SK16 4UJ
Contact: sales@multiquip.co.uk

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