

MANDATORY UPDATE INFORMATION

Date: 02/27/18
To: MQ Whiteman HTX6H/STX6H Ride-On Trowel Owners
From: Multiquip Product Department
Subject: ECU/Oil Pressure Relief Valve — **Mandatory Update**



Dear Multiquip Customer,

This letter is to advise of improvements to the Hatz 4H50TIC engine used on the HTX6H and STX6H Ride-On Trowels. **These updates are mandatory and must be done through the Hatz Diesel distributor network.**

WHY IS THIS UPDATE MANDATORY?

The possibility exists of severe engine failure if the oil pressure relief valve is not replaced.

WHAT HATZ IS DOING

Hatz issued **Service Information Bulletin SE89** to its distributors and service centers addressing the necessity to replace the oil pressure relief valve and reprogram the Engine Control Unit (ECU) on MQ Whiteman trowels using the Hatz 4H50TIC engine. As part of the update your machine will receive an oil change and filter replacement at no additional cost.

WHAT YOU SHOULD DO

Upon receipt of this letter, please contact your local Hatz Dealer, Distributor or MQ Authorized Service Center to arrange to have this service performed on your equipment. They can also answer any questions you may have regarding this campaign. Please reference **Hatz Bulletin SE89**, issue date December 15, 2017.

IMPORTANT: If this trowel has been resold, please forward this mandatory update information to the new owner.

WHERE TO LOCATE HATZ SERVICE CENTERS

- <http://www.hatzusa.com/distributors>
- <http://service.multiquip.com/service-centers.html>
- TechnicalSupport@multiquip.com
- Hatz Diesel of America Service Department, Lee Maramonte (leem@hatzusa.com)
- Hatz Diesel of America Service Department, Matt Winski (mattw@hatzusa.com)
- Hatz Diesel of America Service Department, Mike Alvarez (mikea@hatzusa.com)

To assure trouble-free operation of your equipment, we appreciate your cooperation in having this update completed as soon as possible.

As a valued customer, we appreciate your business and apologize for any inconvenience this may cause. If you need assistance please contact our Technical Support Department at 800-421-1244 or e-mail at technical.support@multiquip.com.