

IMPORTANT SAFETY RECALL

Date: 03/20/26
To: MQ Mikasa Equipment Owners
From: Multiquip Product Department
Subject: Battery Charger Recall — **IMMEDIATE ACTION REQUIRED**



Dear Multiquip Customer,

You are receiving this notice because you purchased one or more Multiquip model MCB0190 battery chargers.

Multiquip has been advised by American Honda Motor Company that, due to a manufacturing defect, the entire metal housing of certain battery chargers (see serial number list below) was coated with paint that prevents the necessary electrical continuity between the power cord's ground terminal and the metal housing.

When handled while it is plugged in and charging a battery, the metal housing of an affected MCB0190 battery charger can subject the operator to the risk of electric shock and injury in certain conditions.

WARNING! IMMEDIATELY DISCONTINUE USE OF THE BATTERY CHARGER AND CUT THE POWER CORD. CONTINUED USE OF AN AFFECTED CHARGER MAY RESULT IN INJURY DUE TO ELECTRIC SHOCK.

An improperly grounded unit also does not comply with federal regulations such as Low Voltage Directive EN60335-2-29 and Material Safety Law J60335-2-29.

You must obtain a replacement battery charger, part number MCB0190R, to correct the issue. See next page for ordering instructions.

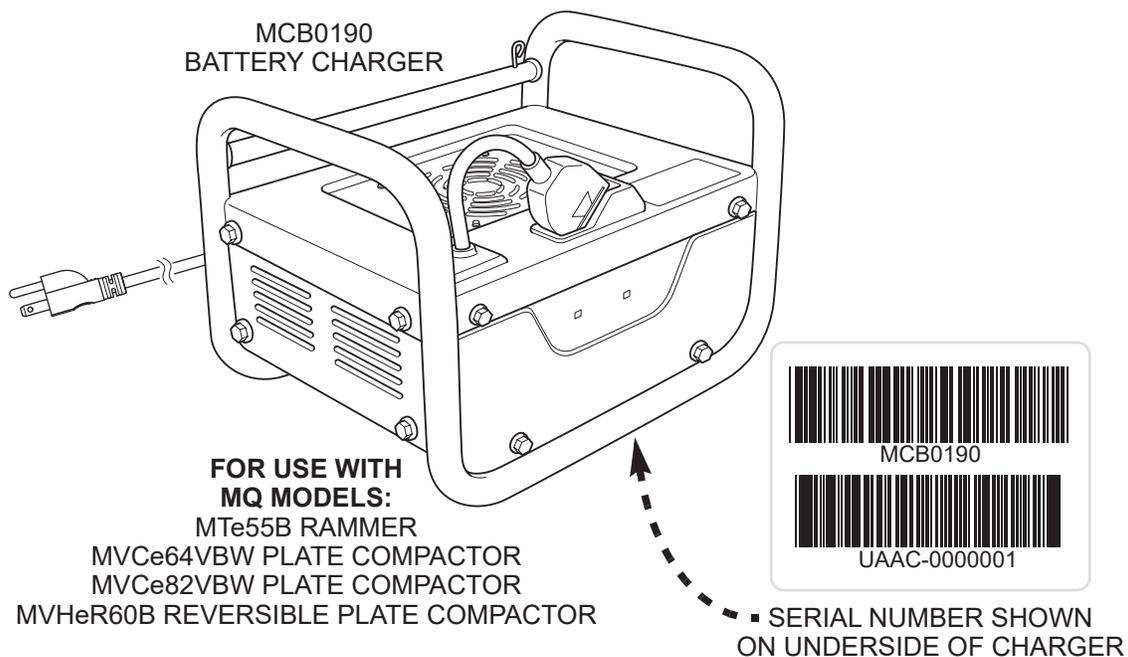


Figure 1. Serial Number Location

This Safety Recall applies only to units shown in the affected serial number list (Table 1).

1. Immediately stop using the battery charger. If there is a battery in the charger, remove it (Figure 2).

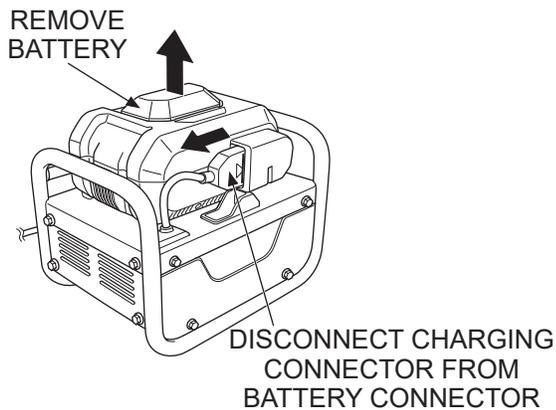


Figure 2. Remove Battery From Charger

2. Place a red “DO NOT OPERATE” tag on the battery charger.
3. Unplug the battery charger from the outlet, then cut the power cord near the charger body (Figure 3) to prevent further use of the charger.

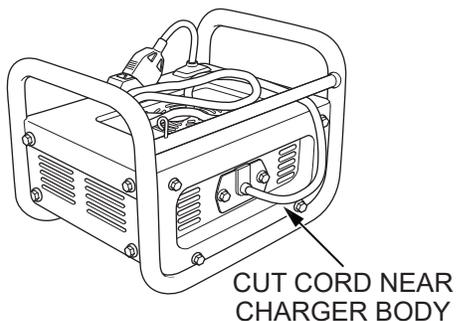


Figure 3. Cut Power Cord

4. Place an order for a replacement battery charger:
 - Contact the Multiquip Parts Department at 800-427-1244 or use Multiquip’s SmartEquip™ online parts-ordering system for faster service.
 - Order part number **MCB0190R**.

5. Submit your warranty claim online via E-Warranty at <http://service.multiquip.com/warranty-support.html> or contact our Warranty Department for assistance at 800-421-1244 or MQwarranty@multiquip.com.

- When submitting the warranty, select the Service Bulletin option and use **Campaign Reference No. BP20260203**.
 - Once the warranty claim has been submitted and approved, our Warranty Department will provide a return shipping label for the affected battery charger.
6. Once the new battery charger has been received, return the old battery charger to Multiquip using the packaging from the new unit.
 - Once Multiquip receives the affected battery charger through the warranty RMA process, a credit will be issued for the replacement unit.

CAUTION

DO NOT return any batteries with the charger! The equipment batteries are unaffected by this Safety Recall, and the shipping of a battery without proper labeling and packaging is hazardous and prohibited. **MAKE SURE** any battery in the battery charger has been removed (Figure 2) prior to shipping the battery charger.

If you have sold the battery charger, please forward this Safety Recall Bulletin to the customer immediately, or provide the Multiquip Warranty Department with the buyer’s information so we may contact them directly.

The replacement battery charger will initially need to be ordered from Multiquip. However, the purchase price will be reimbursed to you once we have received the affected unit.

We apologize for any inconvenience or disruption this may cause. Multiquip is committed to providing products engineered to deliver the highest levels of quality, performance and safety.

Table 1. Affected Serial Numbers**Model MCB0190****Serial No.**

UAAC-0000001	UAAC-0000479	UAAC-0000839
UAAC-0000002	UAAC-0000480	UAAC-0000840
UAAC-0000003	UAAC-0000481	UAAC-0000841
UAAC-0000004	UAAC-0000482	UAAC-0000842
UAAC-0000005	UAAC-0000483	UAAC-0000843
UAAC-0000006	UAAC-0000484	UAAC-0000844
UAAC-0000007	UAAC-0000485	UAAC-0000845
UAAC-0000008	UAAC-0000486	UAAC-0000846
UAAC-0000009	UAAC-0000487	UAAC-0000847
UAAC-0000010	UAAC-0000488	UAAC-0000848
UAAC-0000454	UAAC-0000489	UAAC-0000849
UAAC-0000455	UAAC-0000508	UAAC-0000850
UAAC-0000456	UAAC-0000509	UAAC-0000851
UAAC-0000457	UAAC-0000510	UAAC-0000852
UAAC-0000458	UAAC-0000511	UAAC-0000853
UAAC-0000460	UAAC-0000512	UAAC-0000854
UAAC-0000461	UAAC-0000513	UAAC-0000855
UAAC-0000462	UAAC-0000514	UAAC-0000856
UAAC-0000463	UAAC-0000515	UAAC-0000857
UAAC-0000464	UAAC-0000516	UAAC-0000858
UAAC-0000465	UAAC-0000517	UAAC-0000859
UAAC-0000466	UAAC-0000520	UAAC-0000860
UAAC-0000467	UAAC-0000827	UAAC-0000861
UAAC-0000468	UAAC-0000828	UAAC-0000862
UAAC-0000469	UAAC-0000829	UAAC-0001785
UAAC-0000470	UAAC-0000830	UAAC-0001788
UAAC-0000471	UAAC-0000831	UAAC-0001789
UAAC-0000472	UAAC-0000832	UAAC-0001790
UAAC-0000473	UAAC-0000833	UAAC-0001791
UAAC-0000474	UAAC-0000834	UAAC-0001792
UAAC-0000475	UAAC-0000835	UAAC-0001793
UAAC-0000476	UAAC-0000836	UAAC-0001794
UAAC-0000477	UAAC-0000837	
UAAC-0000478	UAAC-0000838	



Service Bulletin

MCB0190 Safety Recall

HERE'S HOW TO GET HELP

PLEASE HAVE THE MODEL AND SERIAL
NUMBER ON-HAND WHEN CALLING

UNITED STATES

Multiquip Inc.

(310) 537- 3700
6141 Katella Avenue Suite 200
Cypress, CA 90630
E-MAIL: mq@multiquip.com
WEBSITE: www.multiquip.com

CANADA

Multiquip

(450) 625-2244
4110 Industriel Boul.
Laval, Quebec, Canada H7L 6V3
E-MAIL: infocanada@multiquip.com

UNITED KINGDOM

Multiquip (UK) Limited Head Office

0161 339 2223
Unit 2, Northpoint Industrial Estate,
Globe Lane,
Dukinfield, Cheshire SK16 4UJ
E-MAIL: sales@multiquip.co.uk

