

Multiquip New Product Limited Warranty



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New Product Limited Warranty

Products: Multiquip Inc. warrants new equipment and accessories ("Product") manufactured or distributed by it to be free from defects in materials and workmanship, under normal use and service, for the periods specified on the accompanying table and commencing on the earliest of the date of sale to the first end-user, or assignment into a rental fleet, but not to exceed 18 months following delivery from Multiquip.

Multiquip's sole obligation under this warranty is limited to the replacement or repair of the Product at no charge delivered F.O.B. from its designated facility, if determined by Multiquip upon inspection to have been defective in materials or workmanship.

Unless otherwise stated, warranty with respect to engines, electric drive systems, components and accessories not manufactured or installed by Multiquip in its Products is strictly limited to the warranty extended by the manufacturer of those items.

Consumables, maintenance and wear items, including Belts, Filters, Fluids, Hoses, Lubricants, Tires, Tracks, Blades, Pans, and other Parts as deemed by Multiquip are generally excluded from warranty. However, they may be considered if they become unserviceable as a result of a proven warranty fault.

Parts: Multiquip warrants spare or replacement parts ("Parts") to be free from defects in material and workmanship, under normal use and service for a period of:

- 90 days for Standard Parts
- 30 days for Electrical Parts (Transmitters, Circuit Boards, Remote Controls, Solenoids and other Parts as determined by Multiquip).

Parts warranty periods shall commence upon delivery from Multiquip.

If the Part is shown to have a defect in material or workmanship, Multiquip shall replace or issue a credit for the defective Part.

Warranty Claims: A properly completed Warranty Claim ("Claim") referencing the Product or Part must be received by Multiquip within 30 days from the date of failure. It is the responsibility of the claimant to maintain all Part(s) related to the Claim. Multiquip may request Part(s) be returned to a designated facility for evaluation within 90 days of receiving the Claim. Return shipping costs are the responsibility of the claimant. If the Claim is approved, Multiquip will issue a credit for return shipping costs. The Claim must have occurred within the applicable warranty period to be eligible for consideration. Failure to return Part(s) may result in a denial of the Claim in Multiquip's sole discretion.

Exclusions: This warranty does not apply to any damage or failure resulting from:

- Improper operation
- Improper maintenance or repair
- Use of Parts or fluids other than those specified by Multiquip
- Alteration or modification from the original specifications
- Accident, negligence, or abuse
- Natural disaster or act of nature
- Improper handling, transportation or storage

Warranty work not performed by Multiquip that did not satisfactorily repair the Product due to improper initial diagnosis or poor workmanship that result in subsequent repairs will be the sole responsibility of the repairer.

Warranty coverage does not include travel and transportation costs and/or costs related to replacing equipment, incurred while Product is being serviced or repaired.

THE ABOVE WARRANTIES AND REMEDIES (I) ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES WHATSOEVER, EXPRESS OR IMPLIED, EACH OF WHICH ARE EXPRESSLY DISCLAIMED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, USAGE OF TRADE AND NON-INFRINGEMENT AND (II) SET FORTH THE ENTIRE OBLIGATION OF MULTIQUIP.

MULTIQUIP SHALL NOT BE SUBJECT TO AND HEREBY DISCLAIMS (EVEN IF MULTIQUIP HAS BEEN ADVISED OF THE POSSIBILITY OF THE SAME); (I) ANY OBLIGATIONS OR LIABILITIES ARISING FROM BREACH OF THE ABOVE WARRANTIES, OTHER THAN THE EXCLUSIVE REMEDIES EXPRESSLY SET FORTH HEREIN; (II) ANY OBLIGATIONS OR LIABILITIES ARISING FROM TORT CLAIMS (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY) OR ARISING UNDER OTHER THEORIES OF LAW WITH RESPECT TO PRODUCTS AND PARTS SOLD BY MULTIQUIP, OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO; AND (III) ANY AND ALL CONSEQUENTIAL, INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE, CONTINGENT, SPECULATIVE AND SIMILAR DAMAGES.

This warranty may not be modified or altered except in writing by a duly authorized officer of Multiquip.

WARRANTY PERIODS

COMPACTION EQUIPMENT

Parts & Labor Coverage

Plate Compactors	Three Years
Rammers.....	Three Years
Rollers, Rammax	
Basic Machine	Two Years
Eccentric Bearings & Hydraulics.....	Five Years
Engine	Three Years
Rollers, Smooth Drum	
Double Drum, Ride-on	One Year
Double Drum, Walk-behind	Three Years
Single drum, Walk-behind	One Year

DEWATERING PUMPS AND WATER TRAILERS

Pumps, Engine-driven.....	Two Years
Pumps, Submersible	
Yellow Sub	90 Days
ST1-Series	90 Days
SS233, ST2, ST3, ST4, ST6-Series, PX.....	One Year
Water Trailers	One Year ¹
QP-Series Pumps (mounted on water trailer)	Two Years

LIGHTING SOLUTIONS

Towable Light Towers	One Year
Portable Balloon & Spot Lighting.....	One Year

CONCRETE AND MASONRY EQUIPMENT

Concrete Pumps	
LS-Series	One Year or 2,000 Hours ¹
C30-Series	One Year
Wireless Remote Control.....	One Year
Concrete Vibrators	
Flexible Shaft Models	One Year
High-Cycle Vibrators	One Year ³
High-Frequency Vibrators	One Year ³
Mixers	
Concrete & Plaster/Mortar.....	One Year
Mix-N-Go	180 Days
MPOWER Engines.....	One Year
Power Buggies	
Wheel & Track Drive Models	One Year
TuffTruk (Including Accessories)	One Year ³
Power Trowels	
Walk-Behind	One Year
Ride-On, Hydraulic & Mechanical Drive	One Year
Gearboxes (HHN, HHX only).....	Three Years
Rebar Equipment	One Year
Screeds	One Year
Spraying Systems.....	One Year

POWER EQUIPMENT

Air Compressors	Two Years or 2,000 Hours ¹
Air End Only	Three Years or 3,000 Hours ¹
DEFTANK	Two Years
Generators	
GA-Series	Two Years
DA / DAC / DCA / TLG-Series	Two Years or 2,000 Hours ¹
Industrial.....	Two Years or 2,000 Hours ¹
NGA Series	Two Years or 2,000 Hours ¹
Studio	Two Years or 2,000 Hours ¹
Welder / Generators	
180 Amp and below	Two Years
300 Amp and above	Two Years or 2,000 Hours ¹

TRAILERS

All models	One Year
Trailer Mounted Fuel Tanks	One Year

TELEMATICS

ICON	Two Years
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UNIT ACCESSORIES.....	90 Days ²
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¹Whichever comes first. ²Accessories include, but not limited to: rammer extensions, compaction pads, flex-shafts, float switches, control boxes, pump hoses, wheel kits, special tools and welding cables. ³When purchased as a complete assembly, otherwise Unit Accessories Warranty applies.

EMISSIONS WARRANTY RIGHTS AND OBLIGATIONS

For emissions control systems installed by Multiquip Inc.

The U.S. EPA California Air Resources Board and Multiquip Inc. is pleased to explain the emission control system's warranty starting on your 2015 model year small off-road equipment. In California, new equipment that use small off-road engines must be designed, built, and equipped to meet the State's stringent anti-smog standards. Multiquip must warrant the emission control system on your small off-road equipment for the period listed below provided there has been no abuse neglect or improper maintenance of your equipment.

Your emission control system may include parts such as: carburetors, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated components. For engines less than or equal to 80 cc, only the fuel tank is subject to the evaporative emission control warranty requirements of this section.

MANUFACTURER'S WARRANTY COVERAGE:

This emission control system is warranted for two years. If any emission-related part on your equipment is defective, the part will be repaired or replaced by Multiquip, Inc.

Applies to products with evaporative emissions control systems installed by Multiquip on ride-on trowels, power buggies, asphalt rollers and concrete saws.

OWNER'S WARRANTY RESPONSIBILITIES:

- As the small off-road equipment owner, you are responsible for performance of the required maintenance listed in your owner's manual. Multiquip recommends that you retain all receipts covering maintenance on your equipment, but Multiquip cannot deny warranty solely for the lack of receipts.
- As the small off-road equipment owner, you should however be aware that Multiquip may deny you warranty coverage if your fuel tank has failed due to abuse, neglect, or improper maintenance or unapproved modifications. You are responsible for presenting your equipment to a Multiquip distribution center or service center as soon as the problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact Multiquip at 1-800-421-1244.

DEFECTS WARRANTY REQUIREMENTS:

- (a) The warranty period begins on the date the engine or equipment is delivered to an ultimate purchaser.
- (b) General Emissions Warranty Coverage. The fuel tank must be warranted to the ultimate purchaser and any subsequent owner that the evaporative emission control system when installed was:
 - (1) Designed, built, and equipped so as to conform with all applicable regulations and
 - (2) Free from defects in materials and workmanship that causes the failure of a warranted part for a period of two years.
- (c) The warranty on emissions-related parts will be interpreted as follows:
 - (1) Any warranted part that is not scheduled for replacement as required maintenance in the written instructions must be warranted for the warranty period defined in subsection (b)(2). If any such part fails during the period of warranty coverage, it must be repaired or replaced by Multiquip. Any such part repaired or replaced under the warranty must be warranted for a time not less than the remaining warranty period.
 - (2) Any warranted part that is scheduled only for regular inspection in the written instructions must be warranted for the warranty period defined in subsection (b)(2). A statement in such written instructions to the effect of "repair or replace as necessary" will not reduce the period of warranty coverage. Any such part repaired or replaced under warranty must be warranted for a time not less than the remaining warranty period.
 - (3) Any warranted part that is scheduled for replacement as required maintenance in the written instructions must be warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part must be repaired or replaced by Multiquip. Any such part repaired or replaced under warranty must be warranted for a time not less than the remainder of the period prior to the first scheduled replacement point for the part.
 - (4) Repair or replacement of any warranted part under the warranty provisions of this article must be performed at no charge to the owner at a warranty station.
 - (5) Notwithstanding the provisions of subsection (4) above, warranty services or repairs must be provided at distribution centers that are franchised to service the subject engines or equipment.
 - (6) The owner must not be charged for diagnostic labor that leads to the determination that a warranted part is in fact defective, provided that such diagnostic work is performed at a warranty station.
 - (7) Throughout the evaporative emission control system's warranty period set out in subsection (b)(2), Multiquip must maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
 - (8) Manufacturer approved replacement parts must be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of the manufacturer issuing the warranty.
 - (9) The use of any add-on or modified parts will be grounds for disallowing a warranty claim made in accordance with this article. The manufacturer issuing the warranty will not be liable under this Article to warrant failures of warranted parts caused by the use of an add-on or modified part.
 - (10) Multiquip shall provide any documents that describe the warranty procedures or policies within five working days of request by the Air Resources Board.

EMISSION WARRANTY PARTS LIST: 1) Tank 2) Fuel Lines 3) Fuel Caps 4) Charcoal Canister

<http://service.multiquip.com/warranty-registration.html>

MULTIQUIP INC.

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MQ CERTIFIED REMANUFACTURED POWER EQUIPMENT

Multiquip warrants generators ("Product") remanufactured by it to be free from defects in materials and workmanship, under normal use and servicing, for the periods specified on the accompanying table (Table 1) and commencing on date of invoice for remanufacturing services. Multiquip's sole obligation under this warranty is limited to the repair of the Product at no charge at its designated facility, if determined by Multiquip upon inspection to have been defective in materials or workmanship.

Multiquip warrants replacement components and parts (collectively "Components") used in Product will be free from defect in material and workmanship under normal use and service for the periods specified on the accompanying table (Table 2) and commencing on date of invoice for remanufacturing services. If the Components are determined by Multiquip to have a defect in material or workmanship, Multiquip shall repair or replace, at its option, such defective Components at no charge to customer.

There is no warranty, express or implied, for Components not replaced or serviced by Multiquip (Table 3) apart from defects that arise from workmanship during the reassembly of the Product.

Engine manufacturers are solely responsible for engine warranties.

A Warranty Claim referencing the model and serial number of the Product, date of sale to customer, and date and description of the failure must be received by Multiquip within 30 days from the date of alleged failure. Within 90 days of receiving the Warranty Claim, Multiquip may request Components related to the claim be returned to a designated facility for evaluation. Return shipping costs are the responsibility of the customer. Failure to return Components requested by Multiquip may result in denial of the Warranty

Claim in Multiquip's discretion.

This warranty does not apply to any failures resulting from: (i) abuse or misuse or improper or unauthorized repair, alteration, maintenance or operation; (ii) accident, natural disaster or act of nature; or (iii) handling, shipping or storage.

THE ABOVE WARRANTIES AND REMEDIES (I) ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES WHATSOEVER, EXPRESS OR IMPLIED, EACH OF WHICH ARE EXPRESSLY DISCLAIMED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, USAGE OF TRADE AND NON-INFRINGEMENT AND (II) SET FORTH THE ENTIRE OBLIGATION OF MULTQUIP.

MULTQUIP SHALL NOT BE SUBJECT TO AND HEREBY DISCLAIMS (EVEN IF MULTQUIP HAS BEEN ADVISED OF THE POSSIBILITY OF THE SAME): (I) ANY OBLIGATIONS OR LIABILITIES ARISING FROM THE BREACH OF THE ABOVE WARRANTIES, OTHER THAN THE EXCLUSIVE REMEDIES EXPRESSLY SET FORTH HEREIN; (II) ANY OBLIGATIONS OR LIABILITIES ARISING FROM TORT CLAIMS (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY) OR ARISING UNDER OTHER THEORIES OF LAW WITH RESPECT TO PRODUCTS AND COMPONENTS SOLD BY THE MULTQUIP, OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO; AND (III) ANY AND ALL CONSEQUENTIAL, INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE, CONTINGENT, SPECULATIVE AND SIMILAR DAMAGES.

To avoid misrepresentations with respect to Products and Components sold hereunder, this warranty may not be modified or altered except in writing signed by a duly authorized officer of Multiquip.

Table 1: Warranty periods for remanufactured generators

- Engines** — Consult engine manufacturer for details
- Alternator (Replacement)¹** — 2 years/2,000 hours
- Alternator (Recondition)²** — 90 days
- Alternator (Rewind)³** — 2 years/2,000 hours
- Components** — 2 years/2,000 hours for items replaced during remanufacturing. Items reused from original generator are not covered.

¹ **Alternator (Replacement)** – New alternator assembly (rotor and stator) replacing original components returned with generator.

² **Alternator (Recondition)** – Service includes: disassemble and test, clean and inspect Components, measure and inspect all mechanical fits, electrically test all windings, check all diodes, reinsulate all windings, wash and bake stator, replace bearing, balance rotor, assemble and paint.

³ **Alternator (Rewind)** – Service includes: disassemble and test, clean and inspect components, measure and inspect all mechanical fits, electrically test all windings, check all diodes, remove windings, rewind stator, dip and bake windings, replace bearing, balance rotor, assemble and paint.

Table 2: Components and services included in warranty

Items below are serviced or replaced by Multiquip during remanufacture.

Engine (of Same Emissions Tier)	AC Gauges, Switches and Rheostat
Cabinet Insulation	Batteries
Exterior Paint	DC Gauges and Tachometer
GFCI and Single-Pole Circuit Breakers	Engine Fluids (Coolant and Motor Oil)
Alternator	ECU
Inspect and Repair Wiring Harnesses	One Hour Documented Load Test
Voltage Selector Switch	Electronic Governor and Actuator
Twist Lock AC Receptacles	
Output Lugs	
Decals	

Table 3: Components and services excluded from warranty

Components eligible for coverage if replacement is authorized by customer. Additional charges apply.

Trailers	Overcurrent Protection Replacement
Electric Fan Replacement	Wiring Harness Replacement
Sheet Metal Replacement	Power View Replacement
Fuel Tank Cleaning and Replacement	Main Circuit Breaker Replacement
Muffler/Exhaust Pipe Replacement	Accessories (e.g. Cam-Locks, Battery Charger, etc.)
Intercooler and/or Hose Replacement	
Radiator Replacement	
Motor Mount Replacement	
AVR Replacement	
AC DC Relay Replacement	