

IMPORTANT SAFETY RECALL



For your Studio Generator Trailer

October 31, 2024

Dear Multiquip Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Multiquip, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2012-2015 TRLR-55164, 2010-2016 TRLR-55348, and 2013 TRLR-57615 trailers used with MQ Studio Generators, causing them to be at risk of structural failure.

WHY DOES MY TRAILER NEED REPAIRS?

This is to alert you of a potential issue involving a Multiquip studio generator trailer that may be in your possession.

Your trailer(s) may not have undergone an important beveling process during manufacturing, weakening the weld joints on the trailer frame.

Weakened or cracked weld joints may result in sudden collapse of the frame, increasing the **risk of a crash**. Cracks in the welding of trailer frame joints or visible sagging of the trailer frame warn that a frame collapse may occur.

IMPORTANT! If you have experienced this issue, immediately stop using the trailer. Continued use may result in an accident, causing severe injury or death.

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HOW DO I RESOLVE THIS ISSUE?

Immediately contact our Warranty Department at 310-537-3700 to schedule an inspection with a Multiquip field service manager. Appointment scheduling is available immediately. This inspection and repair of the welded trailer joints will take approximately two hours and will be at no cost to you.

WHAT IF I NO LONGER HAVE THE TRAILER?

If the trailer is sold or is no longer in your possession, please provide Multiquip's warranty department with new owner's contact information so we can reach them directly,

If you are a lessor of this vehicle, Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

If you have already paid for this repair, you are eligible to receive reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipt(s) by email to mqwarranty@multiquip.com.

CONTACT INFORMATION

If you have any other questions or concerns about this recall, please contact our warranty department at 310-537-3700 or mqwarranty@multiquip.com.

If you are still having difficulty getting your vehicle repaired in a reasonable time without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.nhtsa.gov/>.

Sincerely,
Multiquip, Inc.