

# IMPORTANT SAFETY RECALL

Date: 02/24/20  
To: MQ Whiteman WTB-16 Track Buggy Owners  
From: Multiquip Product Department  
Subject: Hydraulic Filter Update — **ACTION REQUIRED**



Our records indicate that you or your company purchased one or more model WTB-16 Track Drive Power Buggies. If so, please read the following Recall Notice carefully.

***Multiquip has discovered that, under certain conditions, a surge in hydraulic pressure may occur that leads to failure of the spin-on filter. Should this occur, there is a risk of sudden release of pressurized hydraulic oil spray and possible fire.***

**WARNING! FAILURE TO PERFORM THIS UPDATE MAY RESULT IN PROPERTY DAMAGE AND/OR SEVERE OPERATOR INJURY. IMMEDIATELY DISCONTINUE USE UNTIL AFTER THE FACTORY UPDATE KIT IS INSTALLED.**

An update kit – part number 807759K – is available that includes a spin-on filter with a higher-pressure rating, a replacement filter head, protective shield and a new mounting bracket.

## **Do all WTB-16 buggies require updating?**

This notice applies only to MQ Whiteman model WTB-16 buggies with serial numbers within the range 180601 – 190320. If you own a buggy outside this range, no further action is required.

For your convenience, we have identified the buggies you own affected by this recall on the enclosed document.

## **What if I no longer own the buggy?**

If you no longer own the buggy, please forward this notice to the new owner or provide contact information to the Multiquip Warranty Department. Multiquip will contact the new owner.

## **How do I obtain an update kit?**

You must place a parts order with the Multiquip Parts Department to ensure proper shipment. Kits will begin shipping by March 2, 2020.

- Contact our parts sales department at 800-421-1244 for assistance.
- Use Multiquip's SmartEquip™ Online Parts Order System for faster service.

## **WARRANTY INFORMATION**

- The parts and labor associated with this update will be reimbursed through our warranty program. Multiquip dealers may perform the installation, or utilize a Multiquip Authorized Service Center (ASC) for assistance.
- If you are unable to perform the installation, need assistance locating an ASC, or require technical assistance, contact the Multiquip Warranty Department at 800-421-1244.
- Campaign: Reference No. CB20200224
- File your claim online via E-Warranty at <http://service.multiquip.com/warranty-support.html> or contact our warranty department for assistance at 800-421-1244.
- Labor Allowance: 1.5 hours total flat rate

Your prompt attention to this matter is appreciated. If you have questions, please contact the Multiquip Technical Support Department directly at 800-478-1244 or via email at [techsupport@multiquip.com](mailto:techsupport@multiquip.com).

We apologize for any inconvenience or disruption this may cause. Multiquip is committed to providing products engineered to deliver the highest levels of quality and performance and safety.